## STATE OF MICHIGAN

Commission of Agriculture
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JOHN ENGLER, Governor

## DEPARTMENT OF AGRICULTURE

P.O. BOX 30017 • LANSING, MICHIGAN 48909 611 W. OTTAWA • LANSING, MICHIGAN 48933 DAN WYANT, Director

July 27, 2000

Mr. Ernest Otter, Sr. Mr. Ernest Otter, III Pestco Inc. 14735 Richfield Livonia, MI 48154

Dear Messrs. Otter and Otter:

I wanted to express my appreciation for your identification of a Brown Recluse spider infestation in a facility located in southeastern Michigan, and sharing it with the appropriate State of Michigan agencies. Your willingness to work with our agency and other counterparts shows that your firm is committed to more than providing routine pest control services and is also concerned about the health and safety of our residents.

Your decision to act as a responsible pest control firm after identifying this spider problem is commendable. Your experience and proactive approach in eradicating the spiders from the establishment in question represents a good example of how pest control agencies can work with state and local agencies in solving a dangerous pest problem and keep the public safe.

Thank you again for your cooperation. Working together to continually improve the work place of your client is the best possible service that you can provide to the people of the State of Michigan and portrays a positive image of your firm. I look forward to working with you and your staff in the coming weeks and beyond.

Sincerely,

Kenneth J. Rauscher, Director

Pesticide & Plant Pest Management Division

cc: Mel Poplar, Sr.

**Brian Rowe**